

The Touchstone Energy® Co-op Connections® Program!

Your Co-op Connections Card Just Got Better

Tipmont REMC is providing you with a new and improved Co-op Connections membership card. The new card includes fantastic pharmacy discounts that make getting prescriptions simple and more affordable. The back of the card now has information to help you get your pharmacy discounts. This valuable benefit is absolutely free.



Now your Co-op Connections card will:

- Continue to provide great discounts from businesses in your community.
- Save you 10% to 60% on prescriptions at participating pharmacies.
- Be accepted at over 48,000 national and regional pharmacy chain stores including CVS, Walgreens, Wal-Mart, Target and many more.
- Give you a mail order option for your long term medications.

Here's what you do:

- Search online to find the discounted price of your prescription (www.rxpricequotes.com) and participating locations (www.locateproviders.com).
- Present your card with your prescription at a participating pharmacy to receive a discount.

The original card previously provided to you will still work for discounts other than pharmacy discounts. This is just one more way you benefit from being a cooperative member. As a Touchstone Energy cooperative, we are always "Looking out for you". If you have any questions, please call **Tipmont REMC Customer Service** at **1-800-726-3953**. Thank you.

Sincerely,

Tipmont REMC



Pharmacy discounts are not insurance, and are not intended as a substitute for insurance.

ADDITIONAL TERMS AND CONDITIONS: The Co-op Connections Card has no cash value and is not redeemable for cash. The Card is nontransferable and may be used only by the Co-op member to whom it is issued. You must present your Card to receive discounts at participating businesses. Any unauthorized reproduction or misrepresentation of the Card is strictly prohibited. Neither Touchstone Energy Cooperative, Inc. nor any Touchstone Energy cooperative has any responsibility and shall not be liable for any problems with any products or services provided by participating businesses or for any inaccuracy in those businesses' advertising or marketing. The Card is the property of Touchstone Energy, and your right to use the Card may be terminated at any time by Touchstone Energy or your Co-op without notice. Discounts or offers available through the Card may also change from time to time without notice. Each participating business will decide the terms of the discount that it offers under this program, and some products or services may not be included. Please check with the participating business before making your purchase. Other terms and conditions of the Co-op Connections Card program are subject to change and may be posted at any time on Touchstone Energy's web site at www.connections.coop or the Co-op's web site at www.tipmont.org without notice. Your use of the Card means that you accept these terms and conditions.

Pharmacy Discount Frequently Asked Questions



How much will I save?

The discounts save you 10% to 60% on prescriptions at over 48,000 pharmacies nationwide, including CVS, Walgreens, Wal-Mart, Target and more.

How much does the feature cost?

Your pharmacy discounts are provided as part of your Co-op Connections® program at no cost.

Does everyone in my family need an individual card?

No. One card may be used by the entire family.

I just received my card. Can I use it right away?

Yes, just present your card and prescription at a participating retail pharmacy to receive a discount at the time of purchase.

I've lost my card. How can I get a replacement?

Please contact [Tipmont REMC at 1-800-726-3953](tel:1-800-726-3953).

How are these pharmacy discounts different from traditional prescription insurance?

This plan is not insurance; it is a pharmacy discount offer. The card provides immediate discounts at the pharmacy. Upon presenting your card to the pharmacist, you will pay the lower of a discounted price or the pharmacy's regular retail price. There are no forms to fill out and no limit to the number of times you can use the card. These discounts are available only at participating retail pharmacies.

Can I use my Co-op Connections card with my current insurance benefit to reduce my costs?

Your card cannot be used in conjunction with insurance. However, use your card to purchase prescriptions not covered by your insurance plans at a discounted rate.

Pharmacy discounts are not insurance, and are not intended as a substitute for insurance.

Where can I get a list of pharmacies that accept the card?

The Co-op Connections card is accepted at over 48,000 retail pharmacies nationwide, including CVS, Walgreens, Wal-Mart, Target and more. You can find participating pharmacy locations at www.locateproviders.com.

Will I always receive the lowest price?

Yes. You will receive the best price available to you through this program at the pharmacy. On occasion, pharmacies will price a particular medication lower than the discount rate provided by the card. If that occurs, you will receive the lower price.

Can I find out the discounted price of my prescriptions before going to the pharmacy?

Yes, if you know the name, strength and quantity of the medication, you can find the discounted price of the medication by visiting www.rxpricequotes.com.

Why did the price of my prescription change since my last purchase?

Drug prices are different from pharmacy to pharmacy. Even chains have different prices in their stores depending on the population they are servicing. Additionally, manufacturers' drug prices change periodically.

What is the mail order program?

To ensure members always save money on their prescription drugs, a unique mail order program was created to complement the network pharmacy benefit. Since most maintenance (long term) medications are purchased in 90 day supplies, members maximize savings and have the convenience of home delivery (at no additional charge) by ordering through the mail order option.

For Providers:

- Call 800-800-7616 for Member Services if you have questions or need a provider.
- Log onto www.locateproviders.com and use the Group and Member numbers from the back of your card to search for providers.
- Log onto www.rxpricequotes.com to search by drug and zip code.

Pharmacist Help Desk:

- For questions to join or about processing call the Help Desk at 877-448-6182.
- You can also email to join at nominations@newbenefits.com.